

# What you need to know about your electricity invoice



EnergyAustralia

Match the orange numbers on the invoice with the corresponding numbers

1 Your billing address

2 The physical address where the electricity is supplied

3 The amount due from your previous invoice

4 The total amount payable (including any overdue amounts and GST). Please be aware that your first invoice will not show any outstanding balance if there is one

5 The due date for payment

6 The unique number for the current invoice

7 The period covered by this invoice

8 The date the invoice is issued

9 Purchase order number (if applicable)


10 The unique identifier for your electricity account. Quote this number when you make enquiries

11 The NMI (National Meter Identifier) is a unique number assigned to your connection point by your Local Network Service Provider, which is registered in the National Electricity Market database

## Electricity Tax Invoice

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**Customer invoice address**



1 COMPANY ACCOUNTS PAYABLE  
SAMPLE COMPANY NAME  
LEVEL 1  
123 SAMPLE ROAD  
SAMPLE PARK NSW 1234

**Service address**

2 SAMPLE COMPANY NAME  
123 SAMPLE ROAD  
SAMPLE PARK  
NSW 1234


**SUMMARY OF CHARGES**

<b>Opening Balance</b>	<b>2,500.00</b>
Energy charges	11,352.87 CR
Market charges	204.94
Metering and other charges	80.68
Environmental and carbon charges	10,982.48
Network charges	8,907.12
Subtotal this period	31,528.09
Adjustments	186.92
Subtotal	31,715.01
Goods and services tax (GST)	3,171.50
<b>CURRENT CHARGES (INCLUDING GST \$3,171.50)</b>	<b>\$34,886.51</b>
<b>TOTAL CHARGES</b>	<b>\$37,386.51</b>

Any recent payments or payments made after this date will appear on your next invoice.

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EnergyAustralia Yallourn PTY LTD ABN 47 065 325 224



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**Total (\$) amount due**

**\$37,386.51**

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**Due by** 01 MAR 2014

Invoice number 123456

Invoice period 01 JAN 2014 TO 30 JAN 2014

Invoice date 03 FEB 2014

P/O number 12345678901234567890123

**Account number** 312345

NMI 1234567890-0


Supply emergency ☎ 13 22 96

Account enquiries ☎ 1300 362 466

## MORE PAYMENT OPTIONS ON A NEW INVOICE.

Choose your favourite way to pay, either by **Credit Card** or even a simple **Direct Debit**.

Flip the page for our detailed 'How To Pay' section and please note our new address if you'd like to send us a cheque.



12 This is your Local Network Service Provider's 24-hr faults number. Please quote your NMI located on your account in the event of a supply fault

13 EnergyAustralia contact details

This page outlines the various payment options and includes reference codes for these options

- 1 New bank account deposit details
- 2 New biller code and reference number
- 3 There is a new address for cheque payments
- 4 You can now use credit card to pay your invoice (subject to your contract provisions)
- 5 Direct Debit – you will need to complete a new direct debit agreement
- 6 Your new account number

## How To Pay



EnergyAustralia

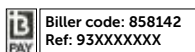
### Electronic Funds Transfer

Bank: Commonwealth Bank of Australia  
Account Name: EnergyAustralia Pty Ltd

BSB: 067-974

Payment Account Number: 93XXXXXXX

### BPAY™



Biller code: 858142  
Ref: 93XXXXXXX

**Telephone & internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your bank account.

More info [bpay.com.au](http://bpay.com.au)  
©Registered to BPAY Pty Ltd  
ABN 69 079 137 518

### Mail

Please post this payment slip below with your cheque payable to:

**EnergyAustralia Pty Ltd,  
Locked Bag 20000  
Melbourne VIC 3001**

### BPOINT™



Biller code: 858142  
Ref: 93XXXXXXX

#### Credit card

Internet:

[energyaustralia.com.au/creditcardpayment](http://energyaustralia.com.au/creditcardpayment)

Phone: 1300 328 959

Please note: A processing fee may apply.

### Direct Debit

Ref: 93XXXXXXX

Save time by having your account paid automatically on the due date.

Apply online to set up Direct Debit via either your bank account or credit card at:  
[energyaustralia.com.au/directdebitregister](http://energyaustralia.com.au/directdebitregister)

Please send remittance advice to:

[accounts.receivable@energyaustralia.com.au](mailto:accounts.receivable@energyaustralia.com.au)  
or fax: (03) 8628 4581

Fold and tear along perforated line

Please do not include pins or paper clips with your cheque.



If paying by cheque, please post this section with payment to:

**EnergyAustralia  
LOCKED BAG 20000  
MELBOURNE VIC 3001**

Customer No. 93XXXXXXXXXXXXX  
Invoice No. 600650

Trancode Usercode Customer Reference Number

831 066911 22222222222222

<00021598> <066911> <22222222222222>

### EnergyAustralia Payment Slip

Total (\$) amount due

\$37,386.51

Due by 01 MAR 2014

Includes the opening balance and current invoice of \$37,386.51

Account number 312345

## This page outlines the various electricity charges and definitions

**1** The unique identifier for your electricity account. This is the number to quote when you make enquiries

### 2 Energy Charges

**Peak Energy** - Typically, energy usage during daytime weekdays, when energy demand is higher

**Off-peak Energy** - Typically, energy usage overnight, weekends and public holidays

\*Times may vary according to your contract

### 3 Market Charges

**Participant Charge** - An Australian Energy Market Operator (AEMO) charge for operating the National Electricity Market

**Ancillary Services** - AEMO charge to manage the national electricity market grid's system, frequency and security

### 4 Metering and Other Charges

**Meter Charge** - A charge for the meter, installation, maintenance and reading of your meter

### 5 Environmental and Carbon charge


**Carbon charge** - The Federal Government's carbon pricing mechanism

**SRES charge** - Federal Government Small-scale Renewable Energy Scheme charge

**LRET charge** - Federal Government Large Scale Renewable Energy Target Scheme charge

**State-based government environmental charge** - The following environmental schemes apply in each state:

- **VEET** - VIC Government Energy Efficiency Scheme Charge
- **ESC** - NSW Government Energy Savings Scheme Charge
- **EEC** - ACT Government Energy Efficiency Scheme Charge



**EnergyAustralia**

### Electricity Charge Details

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<b>PERIOD:</b>	01 JAN 2014 to 31 JAN 2014				
<b>Invoice Date:</b>	3 FEB 2014		<b>Service Address:</b>		
<b>NMI:</b>	QAAA2000000		123 SAMPLE HIGHWAY		
<b>Account Number:</b>	312345		SAMPLE		
<b>Invoice Number</b>	0		QLD 1111		
	<b>Contracted Rate</b>	<b>x (DLF x MLF)</b>	<b>Metered Rate</b>	<b>Quantity</b>	<b>Cost</b>
<b>Energy Charges</b>					
Peak Energy	4.7080 c/kWh	1.0463 1.0191	5.0201 c/kWh	144,496.57 kWh	\$7,253.82
Off peak Energy	2.3200 c/kWh	1.0463 1.0191	2.4738 c/kWh	165,699.88 kWh	\$4,099.05
				<b>310,196.45 kWh</b>	<b>\$11,352.87</b>
<b>Market Charges</b>					
Participant Charge			0.0395 c/kWh	324,558.55 kWh	\$128.34
Ancillary Services			0.0236 c/kWh	324,558.55 kWh	\$76.60
					<b>\$204.94</b>
<b>Metering and Other Charges</b>					
Meter Charge			\$2.60/day	1 Meter(s)	\$80.68
					<b>\$80.68</b>
<b>Environmental and Carbon Charges</b>					
Carbon Charge (CRP \$23/tonne, ACI 0.8740%)			2.0102 c/kWh	330,757.61 kWh	\$6,648.82
SRES Charge			0.9057 c/kWh	324,558.55 kWh	\$2,939.53
LRET Charge			0.3744 c/kWh	324,558.55 kWh	\$1,215.15
					<b>\$10,982.48</b>
<b>Network Charges (EGX-Site Specific)</b>					
NDFC - Fixed Charge			6,854.0000 c/day	31 days	\$2,124.74
NDFC - Capacity Charge			272.7000 c/kW	482.19 kW	\$1,314.92
NDADC - Actual Demand Charge			592.1000 c/kW	409.55 kW	\$2,424.92
NDVCP - Peak Charge			0.0740 c/kWh	144,496.57 kWh	\$106.93
NDVCOP - Off Peak Charge			0.0530 c/kWh	165,699.88 kWh	\$87.82
NTFC - Fixed Charge			6,253.0000 c/day	31 days	\$1,938.43
NTADC - Actual Demand Charge			111.2000 c/kW	446.76 kW	\$496.80
NTVCP - Peak Charge			0.1330 c/kWh	144,496.57 kWh	\$192.18
NTVCOP - Off Peak Charge			0.1330 c/kWh	165,699.88 kWh	\$220.38
					<b>\$8,907.12</b>
					<b>\$31,528.09</b>
				<b>SUBTOTAL THIS PERIOD</b>	
					<b>\$31,528.09</b>
				<b>GST</b>	<b>\$152.81</b>
				<b>TOTAL THIS PERIOD</b>	<b>\$34,680.90</b>

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### 6 Network Charges

Your local Network Operator charges for delivering electricity through their network (poles and wires). There are typically three components to the charge:

- **administration**
- **consumption-based charge** (peak and off-peak)
- **demand charge** (if applicable).

These may vary between networks

### 7 Distribution loss factors (DLF)

refer to energy losses incurred in the distribution network system. DLF is applied to number 3 and 5

**8 Marginal loss factors (MLF)** refer to energy losses incurred in the transmission network system.

This is a regulated value **Loss factors (DLF and MLF)** - Loss factors are applied to various line items on the invoice and are approved by federal and state regulators. MLF is applied to the carbon charge

**9 The price paid for electricity consumption during a specific time.**

Rates have been adjusted to include loss factors where applicable

**10 The kilowatt hours of electricity used**

This page outlines the various electricity charges and definitions

**1 Typically, energy usage during daytime weekdays, when energy demand is higher**

\*Times may vary according to your contract

**2 Typically energy usage overnight, weekends and public holidays**

\*Note: off-peak consumption hours may vary between states

**3 The time periods for when your local Network Operator charges**

## Electricity Charge Details



EnergyAustralia

Additional Information: Actual Demand- 446.76 kW  
Actual Demand- 469.81 kVA

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**Energy Periods (EST)**

**Peak Energy** Mon - Fri - 7am to 11pm  
**Off Peak Energy** All Other Times - 11pm - 7am

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DLF: Distribution loss factor  
MLF: Marginal loss factor

**Network Periods**

**NDVCP - Peak Charge** Mon - Fri - 7am to 11pm  
**NDVCP - Off Peak Charge** All Other Times - 11pm - 7am  
**NTVCP - Peak Charge** Mon - Fri - 7am to 11pm  
**NTVCP - Off Peak Charge** All Other Times - 11pm - 7am